

## SATISFACTION GUARANTEE AND LIMITED WARRANTY

### Satisfaction Guarantee

We guarantee that you will love your ElliptiGO Electric Bike Conversion Kit. If you purchased your kit directly from ElliptiGO you can return it for any reason within 30 days of receipt for a full refund, less return shipping charges, if any. You should retain all original packing materials so they can be used for a return. Any item that is damaged or is missing parts for reasons not due to our error may receive a partial refund. Contact us at [service@elliptigo.com](mailto:service@elliptigo.com) to arrange the return.

If you purchased from an authorized dealer, that dealer's Return Policy will apply instead.

### Limited Warranty

This warranty covers all of the components of your ElliptiGO Electric Bike Conversion Kit, except the battery, against defects in material or workmanship for two years from the date of purchase. The battery is warranted to have 60% battery life remaining after two years from the date of purchase or 500 cycles, whichever comes first. This is the only warranty and it is limited to the initial purchaser (it expires upon resale or transfer of the product to another party). The warranty applies only to those ElliptiGO products purchased from ElliptiGO directly or through an authorized dealer. **Any implied warranty of merchantability or fitness for a particular purpose is limited to the two-year duration of this warranty.** Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty is being provided by ElliptiGO, Inc., 722 Genevieve St., Suite O, Solana Beach, California. During the term of this warranty, if you experience a defect in a component of your kit, we will either repair or replace the defective part. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. This warranty does not cover any costs for return shipping, labor, installation, transportation, or any other expenses incurred because of the defective part.

This warranty does not cover damage to your Electric Bike Conversion Kit resulting from:

- Normal wear and tear
- Improper assembly
- Improper servicing of a part by someone not authorized by ElliptiGO
- Failure to perform routine maintenance
- Damage caused by using parts other than the original parts or replacement parts purchased from ElliptiGO

### Voiding Your Warranty

You void your warranty by:

- Misusing the Electric Bike Conversion Kit
- Modifying the Electric Bike Conversion Kit
- Disassembling any of the of the individual Electric Bike Conversion Kit components (e.g. the battery, motor, controller, throttle, brake levers, display)

### Claims

To make a claim, please contact [service@elliptigo.com](mailto:service@elliptigo.com).

Subject to the laws of the governing jurisdiction, ElliptiGO shall not be responsible for any incidental or consequential damages arising from this offer of warranty or that result directly or indirectly from the use of the Electric Bike Conversion Kit. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Your rights under this warranty are limited to the reparation or replacement of your product. The decision to repair or replace resides solely with ElliptiGO.

This warranty gives you specific legal rights. You may also have other rights which vary from State to State. Any limitations expressed in this warranty do not affect your statutory rights under the law of your jurisdiction. A court of competent jurisdiction determining that one or more specific provisions contained in this limited warranty cannot be applied shall not affect the enforceability of any other provision contained herein and all other provisions shall remain in full effect for the term of the warranty.