

Satisfaction Guarantee

We guarantee that you will love your ElliptiGO® bicycle. If you purchased your bike directly from ElliptiGO Inc., you can return it for any reason within 30 days of purchase for a full refund, less return shipping charges, if any.* It is your responsibility to retain all original packing materials so they can be used in the event of a product return. Any item that is damaged or is missing parts for reasons not due to our error may receive a partial refund. Just contact us at service@elliptigo.com to arrange the return.

If you purchased from an authorized dealer, that dealer's return policy will apply instead.

*Return policy only applies to customers in the continental United States. Customers in Alaska and Hawaii may return within the 30 day return window, but must arrange for shipping and pay all associated return shipping fees. Please note that the return shipping fees can be more expensive than the original shipping fee.

Limited Warranty

The warranty covers your ElliptiGO bicycle against defects in material or workmanship for the periods stated below:

- Five years: Frame
- Two years: Fork, Pedals, Crank Arms, and Steering Column
- One year: All Other Components, Paint and Decals

The warranty period begins upon purchase. This is the only warranty for your ElliptiGO bike and it is limited to the initial purchaser (it expires upon resale or transfer of the

product to another party). The warranty applies only to products purchased from ElliptiGO Inc. directly or from an authorized dealer. **Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of these written warranties.** Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty is being provided by ElliptiGO, Inc., 722 Genevieve St., Suite O, Solana Beach, California. During the term of this warranty, if you experience a defect in your ElliptiGO bicycle, we will either repair or replace the defective part. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. This warranty does not cover any costs for return shipping, labor installation, transportation or any other expenses incurred because of the defective part.

During the term of this warranty, if you experience a defect in your ElliptiGO bicycle, we will repair or replace the defective part at our sole discretion. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. This warranty does not cover any costs for return shipping, labor installation, transportation or any other expenses incurred because of the defective part. In certain circumstances and at our sole discretion, in lieu of replacement or repair of a defective part, we may elect to provide a full refund of the product cost in exchange for the return of the entire product.

Limits to Coverage

This warranty does not cover damage to your bicycle resulting from:

- Normal wear and tear
- Improper use (see Owner's Manual for a detailed discussion of proper and improper use of the ElliptiGO)
- Improper assembly of a component or the bike itself performed by someone other than an authorized representative of ElliptiGO
- Improper servicing of a part by someone not authorized by ElliptiGO
- Failure to perform routine maintenance
- Damaged caused by using parts other than the original parts or replacement parts purchased from ElliptiGO
- Collisions, crashes, or physical abuse to the bike
- Neglect or use of the ElliptiGO bike when in a state of disrepair

Note that tires, tubes, brake pads, spokes and other wear parts will need to be replaced periodically as they wear out. We warranty that they will be free from defects in manufacturing and workmanship, but not from failures caused by usage.

Voiding Your Warranty

You void your warranty by:

- Misusing the bike (see your Owner's Manual for a detailed discussion of proper and improper uses of the ElliptiGO® bike)
- Exceeding the rider weight limit of 300lbs on MSUB and RSUB models
- Modifying the ElliptiGO bike frame

- Modifying the ElliptiGO bike components

Claims

To make a claim through this warranty, please contact service@elliptigo.com.

Subject to the laws of the governing jurisdiction, ElliptiGO shall not be responsible for any incidental or consequential damages arising from this offer of warranty or that result directly or indirectly from the use of ElliptiGO products. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Your rights under this warranty are limited to the reparation or replacement of your product. The decision to repair or replace resides solely with ElliptiGO.

This warranty gives you specific legal rights and you may also have other rights which vary from State to State. Any limitations expressed in this warranty do not affect your statutory rights under the law of the relevant jurisdiction. If a court of competent jurisdiction determines that one or more specific provisions contained in this limited warranty cannot be applied, the inapplicability of that provision shall not affect the enforceability of any other provision contained herein and all other provisions shall remain in full effect for the term of the warranty.