

SATISFACTION GUARANTEE AND LIMITED WARRANTY

Satisfaction Guarantee

We guarantee that you will love your ElliptiGO Stationary Trainer. If you purchased your Trainer directly from ElliptiGO you can return it for any reason within 30 days of purchase for a full refund, less return shipping charges, if any. It is your responsibility to retain all original packing materials so they can be used for a return. Any item that is damaged or is missing parts for reasons not due to our error may receive a partial refund. Just contact us at service@elliptigo.com to arrange the return.

If you purchased from an authorized dealer, that dealer's Return Policy will apply instead.

*Return policy only applies to customers in the continental United States. Customers in Alaska and Hawaii may return within the 30 day return window, but must arrange for shipping and pay all associated return shipping fees. Please note that the return shipping fees can be more expensive than the original shipping fee.

Limited Warranty

This warranty covers your ElliptiGO Trainer against defects in material or workmanship for five years from the date of purchase. This is the only warranty for your ElliptiGO stationary trainer and it is limited to the initial purchaser (it expires upon resale or transfer of the product to another party). The warranty applies only to those ElliptiGO products purchased from ElliptiGO directly or an authorized dealer. **Any implied warranty of merchantability or fitness for a particular purpose is limited to the five-year duration of this warranty.** Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty is being provided by ElliptiGO, Inc., 722 Genevieve St., Suite O, Solana Beach, California. During the term of this warranty, if you experience a defect in your stationary trainer, we will either repair or replace the defective part. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. This warranty does not cover any costs for return shipping, labor, installation, transportation, or any other expenses incurred because of the

defective part.

During the term of this warranty, if you experience a defect in your stationary trainer, we will repair or replace the defective part at our sole discretion. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. This warranty does not cover any costs for return shipping, labor, installation, transportation, or any other expenses incurred because of the defective part. In certain circumstances and at our sole discretion, in lieu of replacement or repair of a defective part, we may elect to provide a full refund of the product cost in exchange for the return of the entire product.

Limits to Coverage

This warranty does not cover damage to your trainer resulting from:

- Normal wear and tear
- Improper use
- Improper assembly
- Improper servicing of a part by someone not authorized by ElliptiGO
- Failure to perform routine maintenance
- Damage caused by using parts other than the original parts or replacement parts purchased from ElliptiGO

Voiding Your Warranty

You void your warranty by:

- Misusing the stationary trainer
- Modifying the stationary trainer
- Disassembling the stationary trainer resistance unit